

**New York State  
Office of Children & Family Services**

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**The Domestic Violence  
Prevention Act**

(Chapter 838 of the Laws of 1987)

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**2003**

**Annual Report to the  
Governor and Legislature**



*State of New York  
George E. Pataki  
Governor*



*Office of Children  
and Family Services  
John A. Johnson  
Commissioner*

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# *Introduction*

## Introduction

Domestic Violence is a complex issue that is distinguished by physically and/or emotionally harmful acts by one intimate partner against another. Domestic violence may include verbal abuse, denial of access to resources, restraint of normal activities (including isolation from friends and family), sexual coercion or assault, threats to kill or to harm, and physical intimidation or attacks. Domestic violence occurs regardless of culture, ethnicity or socioeconomic class.

Victims of domestic violence may experience long-term and/or short-term effects. These include physical injuries as well as psychological problems. Physical injuries can range from lacerations and bruises to death, while psychological problems include depression, eating disorders and alcohol and substance abuse. Nationally, domestic violence related health care costs are estimated to be more than \$5.8 billion annually (Centers of Disease Control and Prevention, 2003). These costs include direct medical and mental health care costs as well as indirect costs from lost productivity or wages.

Domestic violence can have devastating effects on children residing in the household. Children who witness domestic violence may similarly experience depression and psychological distress and are more likely than other children to be physically violent (Violence Prevention Fund, 2002).

Legislation, at both the State and Federal levels, has increasingly focused on holding batterers accountable while strongly supporting victims of domestic violence and their children in seeking safety and self-sufficiency. Governor Pataki's commitment to the protection of victims of domestic violence and his push for "zero tolerance" of domestic violence has made New York State a national leader in the fight to increase offender accountability and promote victim safety. This has been accomplished through training and public awareness campaigns, support for victims services as well as groundbreaking legislation.

Specialized programs are necessary to support victims and their children in their pursuit of safety and self-sufficiency. Residential and non-residential domestic violence services programs are critical components in the continuum of services. Confidential and secure shelters and services, offering short-term relief and options, can often alleviate the need for more costly interventions and can ultimately mean the difference between life and death.

Recognizing the importance of these specialized services, the Domestic Violence Prevention Act of 1987 established mechanisms to enhance the quality and viability of the shelter and services system. The Domestic Violence Prevention Act requires local social service districts to provide residential and non-residential services to victims of domestic violence regardless of their financial eligibility and provides mechanisms for reimbursement to service providers. As a result of the Act, three sets of regulations were promulgated:

- ⌘ Parts 452-455 of 18 NYCRR establishing the standards for the operation of residential programs for victims of domestic violence;
- ⌘ Part 462 of 18 NYCRR establishing the standards for non-residential services to victims of domestic violence; and
- ⌘ Part 408 of 18 NYCRR regarding the establishment of per diem rates and social service district responsibility for financial and contractual arrangements with providers of residential services to victims of domestic violence.

The primary ongoing responsibilities of the Office of Children and Family Services (OCFS) in relation to the statewide domestic violence system include:

- ⌘ Licensing residential programs for victims of domestic violence;
- ⌘ Monitoring and providing technical assistance to local districts and approved residential and non-residential programs for victims of domestic violence;
- ⌘ Establishing the per diem rate of reimbursement for each approved residential program on an annual basis;
- ⌘ Administering Federal Family Violence Prevention and Services Act funds;
- ⌘ Overseeing the county planning process as it relates to the approval of non-residential domestic violence services programs; and
- ⌘ Providing financial reimbursement to social services districts for residential and non-residential domestic violence services.

Additionally, the Domestic Violence Prevention Act requires an annual report to the Governor and Legislature regarding implementation of the Act. OCFS collects monthly data, from all approved domestic violence providers, which is aggregated on an annual basis for report purposes. This report is the culmination of that data for calendar year 2003. For comparison purposes, in some tables, 2002 data is also presented.

*Statewide Domestic  
Violence Statistics*

**Statewide Domestic Violence Statistics**

Three categories of programs are included in the Domestic Violence Prevention Act:

- ⌘ Non-Residential Programs for Victims of Domestic Violence – not-for-profit organizations or public agencies providing telephone hotline assistance, information, referral, counseling, advocacy, community education and outreach services. Seventy percent (70%) of the population served by each program must be victims of domestic violence.
- ⌘ Residential Programs for Victims of Domestic Violence – as defined below, and
- ⌘ Transitional Housing Programs – programs which are not defined in the regulations, but that have emerged to address the longer-term housing and service needs of victims of domestic violence after leaving emergency residential programs.

The Domestic Violence Program Regulations (18 NYCRR Parts 452-455) define four types of Residential Programs for Victims of Domestic Violence:

- ⌘ *Domestic Violence Shelters* - congregate facilities of ten beds or more for victims of domestic violence and their children only;
- ⌘ *Domestic Violence Programs* - similar to shelters except that up to thirty percent (30%) of the residents may be other than victims of domestic violence;
- ⌘ *Safe Dwellings* - self contained units of nine beds or less for domestic violence victims and their children only; and
- ⌘ *Safe Home Networks* - clusters of private homes providing emergency services and shelter to victims of domestic violence coordinated by a not-for-profit organization.

The Office of Children and Family Services (OCFS) is responsible for approving (licensing) residential programs for victims of domestic violence. *Table 1* below shows the number of residential programs approved by OCFS as of December 31, 2003 (Refer to Appendix A for a listing of OCFS Regional Offices that license the programs and the counties for which they are responsible).

**Table 1:** The total number of approved residential programs and beds for victims of domestic violence in New York State by Regional Office.

<i>Approved Residential Programs For Victims of Domestic Violence As of December 31, 2003</i>							
	Regional Office						Statewide Totals
	Buffalo	Rochester	Syracuse	Albany	NYC	Yonkers	
<b>DV Program</b>							
Programs	1	1	4	0	1	0	7
Beds	13	14	82	0	60	0	169
<b>DV Shelter</b>							
Shelters	1	3	1	5	24	12	46
Beds	36	65	20	79	1,369	188	1,757
<b>Safe Dwelling</b>							
Dwellings	9	1	11	10	45	1	77
Beds	73	9	87	99	325	9	602
<b>Safe Home Network</b>							
Networks	2	1	2	0	4	3	12
Homes	13	15	22	0	24	30	104
<b>Total Licensed Facilities</b>	<b>13</b>	<b>6</b>	<b>18</b>	<b>15</b>	<b>74</b>	<b>16</b>	<b>142</b>
<b>Total Beds</b>	<b>135</b>	<b>103</b>	<b>211</b>	<b>178</b>	<b>1,778</b>	<b>227</b>	<b>2,632</b>
<i>(excluding safe home beds)</i>							

The number of safe home beds has been excluded from the total because safe home networks are licensed for a maximum number of homes rather than bed capacity. According to *Table 1*, just under seventy percent (70%) of the emergency shelter beds in the State are in New York City. Except for Hamilton and Schuyler counties, which do not have residential services located within the county, and thus provide these services pursuant to contracts

with Domestic Violence providers, all counties have at least one residential program. The statewide bed capacity has increased by 124 beds since January 2003.

**“The Number of Persons Estimated to Have Been Assisted in Programs Covered by this Article” (Domestic Violence Prevention Act)**

**Table 2:** The number of adults and children assisted in residential, non-residential and transitional housing programs during 2002 and 2003.

	Program Admissions					
	Residential		Non-Residential		Transitional	
	2002	2003	2002	2003	2002	2003
<b>Adults</b>	5,882	5,959	24,282	25,168	375	304
<b>Children</b>	7,588	7,480	14,646	11,977	568	477
<b>Total</b>	<b>13,470</b>	<b>13,439</b>	<b>38,928</b>	<b>37,145</b>	<b>943</b>	<b>781</b>

Residential Admissions remained fairly stable from 2002 to 2003, showing just a slight decrease. The trend established in 2002 for non-residential data continued in 2003 as statistics decreased for a second year in a row. Adult non-residential data continued to increase and children’s non-residential data fell, this may simply reflect more accurate data collection. Programs are continually trained to report only children they actually serve rather than the entire number of children in a family unit. Thus, the numbers may not reflect an actual decrease in victims receiving services. Transitional Housing admissions decreased by 162 in 2003. A reversal in data reported last year as Transitional Housing admissions increased in 2002 by 200 admissions. This is due in part to the closure of one Transitional Housing Program in 2003. (For more details on Transitional Housing Admissions, refer to *Appendix D*.)

**“The Number of Persons Estimated to Have Been Denied Shelter and/or Services”**

**Table 3:** The number of adults and children denied shelter in a residential program for victims of domestic violence by denial reason in New York City.

<u>Denial Reasons</u>	New York City Denials			
	<u>2002</u>		<u>2003</u>	
	<u>Adults</u>	<u>Children</u>	<u>Adults</u>	<u>Children</u>
Facility at capacity (no beds available)	1,466	1,183	1,580	1,863
Family too large (insufficient # of beds)	155	349	144	415
Facility can not address substance and/or alcohol abuse needs	17	26	36	59
Likely to interfere w/health & safety of others	25	41	20	31
Refused to cooperate w/program rules or policy	251	358	332	485
Unsafe location for family	1,123	1,417	1,716	2,322
Family reached permissible stay limit	24	32	18	27
Special needs cannot be met	205	312	266	358
Other	443	546	570	871
<b>Total Denials</b>	<b>3,709</b>	<b>4,264</b>	<b>4,682</b>	<b>6,431</b>



**Table 4:** The number of adults and children denied shelter in a residential program for victims of domestic violence by denial reason in the Rest of the State.

<b>Rest of State Denials</b>				
<b><u>Denial Reasons</u></b>	<b><u>2002</u></b>		<b><u>2003</u></b>	
	<b><u>Adults</u></b>	<b><u>Children</u></b>	<b><u>Adults</u></b>	<b><u>Children</u></b>
Facility at capacity (no beds available)	3,839	4,853	3,299	3,676
Family too large (insufficient # of beds)	1,043	2,478	1,135	2,499
Facility can not address substance and/or alcohol abuse needs	249	180	132	92
Likely to interfere w/health & safety of others	106	50	117	72
Refused to cooperate w/program rules or policy	219	229	136	84
Unsafe location for family	124	132	136	133
Family reached permissible stay limit	3	2	6	2
Special needs cannot be met	220	130	211	114
Other	1,614	1,045	1,010	591
<b>Total Denials</b>	<b>7,417</b>	<b>9,099</b>	<b>6,182</b>	<b>7,263</b>

New York City denials have increased and Rest of State denial data shows a decrease from 2002. Total denials decreased statewide between 2002 and 2003.

Over the past few years, shelter providers have noted an increase in victims with more intensive service needs. In 2003, the most common reasons for “other” denials included programs not being able to meet a physically challenged client’s special needs and/or mental health issues, at a particular site or facility.

It should also be noted that the denial data does not take into account duplicate requests where a victim was denied by more than one residential program as well as probable multiple denials in New York City as clients could be denied by the hotline and also by individual programs.

**Note:** Denials from non-residential programs are not collected because information and referral is a core service requirement of a non-residential program. Transitional housing programs are also excluded because housing requests are usually based on the availability of a bed.

**“The Amount of Public and Private Funds for Approved Program by Service Type on an Annual Basis”**

Annually, OCFS is responsible for establishing the daily rate of reimbursement (the per diem) for each residential program. Local districts contract with residential programs at the established per diem rate (see Appendix E). Per diem rates are reimbursed through public assistance funding streams and are paid to providers by the local social service districts. Where a resident is not eligible for public assistance reimbursement, Title XX funds may be available. If a district has exhausted its Title XX funds, state and local funds are available. The primary funding source for non-residential programs is through individually negotiated contracts with the social service district using Title XX funds.

On an annual basis, OCFS collects comprehensive financial information from all approved residential programs. Financial information is not collected from non-residential programs that operate separately from a residential program. Due to the established timeframes for the submittal of cost reports by providers for rate setting purposes, the financial information presented in the annual report is lagged by one year. As a result, the financial data contained in this annual report incorporates the most current information received from domestic violence providers, which is for fiscal periods ending in 2002.

The aggregate of the financial information for 2002, collected from individual providers, is shown in the following chart.

**Table 5:** The total of residential and non-residential program revenues received for 2002.

<b>Total Residential and Non-Residential Program Revenues</b>		
	<b>Residential Programs</b>	<b>Non-Residential Programs</b>
Government Revenue	\$46,802,976	\$32,588,207
Private Revenue	\$ 2,450,910	\$ 6,769,405
<b>Totals</b>	<b>\$49,253,886</b>	<b>\$39,357,612</b>

Revenues from government sources include per diems and government grants (typically from OCFS, the New York State Division of Criminal Justice Services, New York State Crime Victims Board, and social services districts). Residential revenues steadily increased from over \$42 million in 2001 to over \$49 million in 2002. During 2002 several new residential programs opened (see The Domestic Violence Prevention Act 2002 Annual Report to the Governor And Legislature). This accounts for the increase in revenues reported. Non-residential revenues slightly decreased from \$39,497,668 in 2001 to \$39,357,612 in 2002.

**“The Amount of Funding Used for Administration and Staffing of Such Programs”**

Based on the financial reports submitted by service providers for 2002, the amount of funds allocated to administration and staffing (personnel) expenses is identified below. Administration and staffing includes direct services staff, executive staff, support and supervisory staff. Non-personnel costs are also shown below and typically include rent, travel, printing and postage, supplies, equipment, telephone and utility costs.

**Table 6:** The amount of funds allocated to residential and non-residential program expenses for 2002.

<b>Total Residential and Non-Residential Program Expenses</b>		
	<b>Residential Programs</b>	<b>Non-Residential Programs</b>
Personnel Expenses	\$32,845,356	\$27,470,826
Non-Personnel Expenses	\$18,297,838	\$9,841,755
<b>Totals</b>	<b>\$51,143,194</b>	<b>\$37,312,581</b>

In comparing Tables 5 and 6, total residential program expenses exceeded revenues by almost \$2 million and non-residential programs report a combined surplus in an equivalent amount. Most residential programs operate at a slight deficit. Typically, non-residential programs are administered by the same agency operating the residential program. On a system wide basis, total revenues and expenditures are balanced.

**“The Occupancy Rate and Length of Stay by Residential Program”**

The average annual occupancy rate and length of stay is reported for each individual program in *Appendix B* and *Appendix C*. The formula used to determine the occupancy rate is:

$$\text{Bed Nights Utilized} \div (\text{Licensed Capacity} \times \text{Days in Year})$$

**Table 7:** Based on individually reported data, below are the average annual occupancy rates by program type in New York City as compared to the Rest of the State for the years 2002 and 2003.

<b>Average Occupancy Rates</b>		
<b><u>New York City</u></b>	<b><u>2002</u></b>	<b><u>2003</u></b>
Domestic Violence Program*	91%	85%
Domestic Violence Shelters	84%	86%
Safe Dwellings	77%	82%
<b><u>Rest of State</u></b>		
Domestic Violence Programs	52%	43%
Domestic Violence Shelters	66%	76%
Safe Dwellings	49%	40%

\* Represents one facility

**Note:** Occupancy rates for safe homes have been excluded because the total number of safe homes available per program varies on a daily basis.

In accordance with program regulations, the length of stay policy can be individually determined through contractual arrangements between the district and provider. However, the length of stay reimbursement cannot exceed 90 days with up to one 45-day extension under limited circumstances.

**Table 8:** Based on individually reported data, below is the average annual length of stay by program type in New York City as compared to the Rest of the State during 2002 and 2003.

<b>Average Length of Stay (in bednights)</b>		
<b><u>New York City</u></b>	<b><u>2002</u></b>	<b><u>2003</u></b>
Domestic Violence Program*	67	60
Domestic Violence Shelters	94	91
Safe Dwellings	105	103
Safe Home Networks	17	86
<b><u>Rest of State</u></b>		
Domestic Violence Programs	17	16
Domestic Violence Shelters	25	25
Safe Dwellings	21	22
Safe Home Networks	1	2

\* Represents one facility

The average length of stay remained fairly constant from 2002 to 2003. Notably, the one exception being New York City Safe Home Networks. Safe homes are typically used as a last resort for a short stay, but in New York City, the safe home model is often structured so that residents can remain for a longer period of time. As a result, the average length of stay for New York City safe homes has continued to increase.

<p align="center"><b>“The Name and Description of New Programs Developed by Service Type”</b></p>
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OCFS is responsible for administering Federal Family Violence Prevention and Services Act funds. During 2003, Federal funds were administered equally to all approved residential and non-residential providers in New York State. Each of the 94 applicants in 2003 were eligible to receive an award of up to \$42,901. These funds are used for general operating expenses, health and safety improvements and/or program enhancements.

Several agencies opened new programs in 2003 as follows:

New residential programs:

- Safe Horizons opened Willow House, a 72 bed domestic violence shelter (New York County).

New non-residential programs:

- Edwin Gould Services for Children & Families (New York County).
- Rape & Abuse Crisis Services for Children & Families (Yates County).
- Urban Justice Center (New York County).
- Wyoming County Department of Social Services.

### **Child Protective/Domestic Violence Collaborative Projects (continuing in 2003)**

The goal of these projects is to develop collaborative responses between domestic violence service providers and local district child protective caseworkers. As a result of these projects, a protocol was developed for joint case planning and casework. Workers from both arenas have been collaborating to improve safety and self-sufficiency plans for families experiencing both child abuse and domestic violence.

OCFS has funded twelve CPS/DV collaborations using two funding sources.

The Temporary Assistance for Needy Families (TANF) funded CPS/DV Collaborative projects are:

- Nassau County Coalition Against Domestic Violence (Nassau County).
- Cayuga/Seneca Community Action Agency, Inc. (Cayuga County).
- Alternatives for Battered Women, Inc. (Monroe County).
- Equinox, Inc. (Albany County).
- Unity House of Troy (Rensselaer County).
- Catholic Charities of Montgomery County (Montgomery County).
- Rockland Family Shelter (Rockland County).

Additionally, the following five CPS/DV Collaborative projects were continued for a fourth year of funding using Federal Family Violence Prevention and Services Act funds:

- Catholic Charities of the Roman Catholic Diocese of Syracuse, NY (Onondaga County).
- Liberty Resources, Inc. (Madison County).
- My Sister's Place (Westchester County).
- Victims Information Bureau of Suffolk, Inc. (Suffolk County).
- YWCA of Niagara (Niagara County).

The CPS/DV Collaborative projects were one of the recipients of the Governor Pataki's 2003 Justice, Freedom and Courage Awards. On October 7, 2003, the collaborations were presented with the Freedom Award for a community-based project. This prestigious award honors individuals and organizations whose work has been particularly innovative and who exemplify the long-term commitment to ending domestic violence.

**“The Name and Description of Programs in Danger of Closing that Received Funds and the Status of Such Programs”**

OCFS has not been notified of any approved domestic violence programs in danger of closing in 2003. Factors that have contributed to the stability of programs include mainstream funding available through the per diem and Title XX processes, and the increased availability of Federal funds from OCFS and other state agencies including TANF funding and improvements in cross-county payments.

**The Name and Description of Programs that Closed During the Reporting Year and the Reason for Such Closure”**

Safe Home Networks are typically used as a last resort and some counties have found it unnecessary to retain this type of model.

Four Safe Home Networks closed across New York State in 2003:

- Community Action Agency of Franklin County.
- Chenango County Catholic Charities.
- Good Shepard Services (New York County).
- The Retreat (Suffolk County).

Also in 2003, A.C.C.O.R.D. Corporation (Allegany County) closed their transitional housing program because of lack of funding and Brighter Tomorrows (Suffolk County) closed their domestic violence program as a result of a fire. They anticipate reopening in mid-April 2004.

**“The Number of Individuals Who Requested and Received Transitional Housing Services and the Effect of Providing Such Services to Victims and their Families”**

Inadequate housing options coupled with the continued need for support services beyond the emergency shelter stay has led to the development of transitional housing programs. Transitional housing programs are not regulated or monitored by OCFS, but have emerged as an informal alternative to the longer term needs of domestic violence victims. *Appendix D* lists each of the transitional housing programs known to OCFS, the capacity of each, the number of adults and children admitted during the report period, and the destination of residents upon departure. Because only new admissions are reported, these numbers do not reflect the total number of families served during the year.

**“The Name and Description of Programs that Received Technical Assistance and the Effect of Such Assistance”**

Technical assistance is provided through a variety of sources to all residential and non-residential domestic violence programs. OCFS staff provides on-site monitoring and technical assistance in program and policy development, as well as in licensing, financial and budget matters. The OCFS Bureau of Training and Workforce Development also contracts with the Office for the Prevention of Domestic Violence (OPDV) to provide training and technical assistance to local districts and to providers. As a result of the technical assistance, providers are able to improve the quality of services offered.

**“A Schedule Showing the Approved Daily Rates of Reimbursement Payable to Residential Programs for Victims of Domestic Violence Pursuant to Section 131-u”**

In accordance with the Domestic Violence Prevention Act, OCFS is responsible for establishing the daily rate of reimbursement for Residential Programs for Victims of Domestic Violence licensed by OCFS, flat rates are established based upon regulatory requirements, program type, and size, with differential rates for programs operating in New York City versus those programs operating in counties outside of New York City. The flat rates for individual programs are then adjusted downward to recapture any surpluses of government revenue reported by the agency for that program in the prior period. When the current rate methodology was implemented in 1992, residential programs with historical rates that were higher than the newly established flat rates were approved at their historical rate levels. As part of that approved methodology, programs with exempted rates were assured that they would continue to receive those rates until the exempted rates were no longer higher than the flat rates, at which point those programs would be assigned the appropriate flat rates. Appendix E lists the individual rates by program. Rates for programs operating in New York City cover the July 2002 through June 2003 period, and rates for programs operating in the Rest of the State cover calendar year 2003.

# *Appendices*

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## *Appendix A*

### *Counties By Regional Office, 2003*

<b>REGIONAL OFFICE</b>	<b>COUNTIES</b>
<b>Albany Regional Office (ARO)</b>	Albany, Clinton, Columbia, Delaware, Essex, Franklin, Fulton, Greene, Hamilton, Montgomery, Otsego, Rensselaer, Saratoga, Schenectady, Schoharie, Warren, Washington
<b>Buffalo Regional Office (BRO)</b>	Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, Wyoming
<b>New York City Regional Office (NYCRO)</b>	Bronx, Kings, New York, Queens, Richmond
<b>Rochester Regional Office (RRO)</b>	Chemung, Livingston, Monroe, Ontario, Schuyler, Seneca, Steuben, Wayne, Yates
<b>Syracuse Regional Office (SRO)</b>	Broome, Cayuga, Chenango, Cortland, Herkimer, Jefferson, Lewis, Madison, Oneida, Onondaga, Oswego, St. Lawrence, Tioga, Tompkins
<b>Yonkers Regional Office (YRO)</b>	Nassau, Putnam, Rockland, Suffolk, Sullivan, Westchester, Orange, Ulster, Dutchess



## Appendix B

### 2003 Average Annual Occupancy Rate by Individual Program

AgencyName	Program Type	Annual Occupancy Rate
A New Hope Center	Safe Dwelling	62%
ACCORD Corporation	Safe Dwelling	11%
Allen Women's Resource Center	Shelter	94%
Alternatives for Battered Women	Shelter	90%
Behavioral Health Services North - Clinton County	Safe Dwelling	32%
Behavioral Health Services North - Essex County	Safe Dwelling	1%
<i>(Behavioral Health Services was formerly known as Clinton County Mental Health Association)</i>		
Catholic Charities of Herkimer County	Safe Dwelling	16%
Catholic Charities of Saratoga, Warren & Washington	Safe Dwelling	72%
Catholic Charities of Schoharie County	Safe Dwelling	67%
Catholic Family and Community Services of Montgomery	Safe Dwelling	55%
Cattaraugus Community Action	Safe Dwelling	39%
Cayuga/Seneca Community Action Agency	Safe Dwelling	41%
Center for the Elimination of Violence in the Family - Women's Safe Start	Shelter	96%
Center for the Elimination of Violence in the Family - Women's Survival Place	Shelter	97%
Chances & Changes	Shelter	43%
Chenango County Catholic Charities	Safe Dwelling	4%
Child & Family Services of Erie County - Haven House	Shelter	91%
City of New York Human Resources Administration - New Days I & II	Shelter (2)	71%
Community Action Agency of Franklin County (COMLINK)	Safe Dwelling	33%
Community Action Commission to Help the Economy (CACHE)	Safe Dwelling	56%
Community Action of Greene County - Columbia County	Shelter	55%
Community Action of Greene County - Greene County	Shelter	52%
Community Services for the Developmentally Disabled	Safe Dwelling	56%
Delaware Opportunities	Safe Dwelling	7%
Domestic Violence Services	Safe Dwelling	80%
Equinox	Shelter	89%
Family & Children's Service of Niagara	Safe Dwelling	43%
Family Counseling Center of Fulton County	Safe Dwelling	54%
Family of Woodstock	Shelter	61%
Food First Family Project - La Familia	Shelter	91%
Food First Family Project - The Family Project	Shelter	96%
Good Shepherd Services - Park Slope Safe Home Project	Safe Dwelling (2)	90%
Grace Smith House - Poughkeepsie	Shelter	84%
Grace Smith House - Northeast	Shelter	70%
H.E.L.P. Social Services Corporation - Help Haven	Shelter	84%
H.E.L.P. Social Services Corporation - Help Safe Dwelling	Safe Dwelling	81%
Henry Street Settlement	Shelter	92%
Jewish Board of Family & Children's Services - Genesis	Shelter	97%
Jewish Board of Family & Children's Services - Horizons	Shelter	92%
Jewish Board of Family & Children's Services - Transition Center	Safe Dwelling	80%
Lewis County Opportunties	Safe Dwelling	4%
Liberty Resources	Safe Dwelling	75%
My Sister's Place - Yonkers	Shelter	98%
My Sister's Place - Mamaroneck	Shelter	82%
Nassau County Coalition Against Domestic Violence	Shelter	81%
New York Asian Women's Center	Shelter	60%
New York Asian Women's Center	Safe Dwelling	62%

## Appendix B

### 2003 Average Annual Occupancy Rate by Individual Program

AgencyName	Program Type	Annual Occupancy Rate
Northern Westchester Shelter	Shelter	92%
Ohel Children's Home & Family Services	Safe Dwelling (2)	80%
Opportunities for Otsego	Safe Dwelling	56%
Orange County Safe Homes Project	Shelter	54%
Oswego County Opportunities	Program	25%
Project Return Foundation	Program	85%
Putnam/Northern Westchester Women's Resource Center	Shelter	106%
Retreat	Shelter	94%
Rockland Family Shelter	Shelter	111%
Rural Opportunities	Safe Dwelling	29%
Safe Horizon - Ivy House I	Shelter	89%
Safe Horizon - Ivy House II	Shelter	94%
Safe Horizon - Lotus House	Shelter	76%
Safe Horizon - Prelude	Shelter	85%
Safe Horizon - Project Oasis	Safe Dwelling	81%
Safe Horizon - Sage House II	Shelter	87%
Safe Horizon - Willow House	Shelter	76%
Salvation Army of Elmira	Shelter	19%
Salvation Army of Jamestown	Program	65%
Sanctuary for Families	Safe Dwelling	88%
Sanctuary for Families	Safe Dwelling	84%
Sanctuary for Families	Safe Dwelling	84%
Sanctuary for Families at Rosa Parks Place	Shelter	84%
SOS Shelter	Shelter	39%
St. Lawrence Valley Renewal House	Safe Dwelling	45%
Steuben Church People Against Poverty	Program	28%
Suffolk County Coalition Against Domestic Violence	Shelter	94%
Tompkins County Task Force for Battered Women	Safe Dwelling	37%
Unity House of Troy	Shelter	88%
Urban Resource Institute - Urban Women's New Beginnings	Shelter	98%
Urban Resource Institute - Urban Women's Retreat	Shelter	98%
Urban Resource Institute - Urban Women's Safe Haven	Shelter	90%
Vera House	Program	63%
Vera House - North	Safe Dwelling	43%
Victim Resource Center of the Fingerlakes	Safe Dwelling	28%
Victim's Assistance Center of Jefferson County	Program	15%
Violence Intervention Program	Safe Dwelling	78%
Volunteers of America -- Greater New York	Shelter	95%
Volunteers of America -- Greater New York	Safe Dwelling	92%
Wyoming County Community Action	Safe Dwelling	4%
YWCA of Cortland, New York	Safe Dwelling	38%
YWCA of Genesee County	Safe Dwelling	35%
YWCA of Niagara	Safe Dwelling	48%
YWCA of Schenectady	Shelter	88%
YWCA of the Mohawk Valley - Hall House	Program	59%
YWCA of the Mohawk Valley	Safe Dwelling	63%

## Appendix C

### 2003 Average Annual Length of Stay by Individual Program

AgencyName	Program Type	Annual Length of Stay
A New Hope Center	Safe Dwelling	17
A New Hope Center	Safe Home	2
ACCORD Corporation	Safe Dwelling	8
Allen Women's Resource Center	Shelter	58
Alternatives for Battered Women	Shelter	13
Behavioral Health Services North - Clinton County	Safe Dwelling	20
Behavioral Health Services North - Essex County	Safe Dwelling	5
<b>(Behavioral Health Services was formerly known as Clinton County Mental Health Association)</b>		
Catholic Charities of Herkimer County	Safe Dwelling	22
Catholic Charities of Saratoga, Warren & Washington	Safe Dwelling	39
Catholic Charities of Schoharie County	Safe Dwelling	29
Catholic Family and Community Services of Montgomery	Safe Dwelling	18
Cattaraugus Community Action	Safe Dwelling	17
Cayuga/Seneca Community Action Agency	Safe Dwelling	22
Center for the Elimination of Violence in the Family - Women's Safe Start	Shelter	121
Center for the Elimination of Violence in the Family - Women's Survival Space	Shelter	105
Chances & Changes	Shelter	30
Chenango County Catholic Charities	Safe Dwelling	6
Child & Family Services of Erie County	Safe Home	17
Child & Family Services of Erie County - Haven House	Shelter	27
City of New York Human Resources Administration - New Days I & II	Shelter	61
Community Action Agency of Franklin County (COMLINKS)	Safe Dwelling	15
Community Action Commission to Help the Economy (CACHE)	Safe Dwelling	21
Community Action of Greene County - Columbia County	Shelter	27
Community Action of Greene County - Greene County	Shelter	32
Community Services for the Developmentally Disabled	Safe Dwelling	90
Delaware Opportunities	Safe Dwelling	3
Domestic Violence Services	Safe Dwelling	28
Equinox	Shelter	24
Family & Children's Service of Niagara	Safe Dwelling	12
Family Counseling Center of Fulton County	Safe Dwelling	22
Family Counseling Service of the Finger Lakes	Safe Home	1
Family of Woodstock	Shelter	29
Food First Family Project - La Familia	Shelter	60
Food First Family Project - The Family Project	Shelter	66
Good Shepherd Services - Park Slope Safe Home Project	Safe Dwelling	149
Grace Smith House - Poughkeepsie	Shelter	34
Grace Smith House - Northeast	Shelter	31
H.E.L.P. Social Services Corporation - Help Safe Dwelling	Safe Dwelling	64
H.E.L.P. Social Services Corporation - Help Haven	Shelter	121
Henry Street Settlement	Shelter	92
Jewish Board of Family & Children's Services - Transition Center	Safe Dwelling	105
Jewish Board of Family & Children's Services - Horizons	Shelter	99
Jewish Board of Family & Children's Services - Genesis	Shelter	124
Lewis County Opportunties	Safe Dwelling	5
Liberty Resources	Safe Dwelling	31
My Sister's Place - Yonkers	Shelter	65
My Sister's Place - Mamaroneck	Shelter	36
Nassau County Coalition Against Domestic Violence	Shelter	54
New York Asian Women's Center	Shelter	132
New York Asian Women's Center - Phoenix House	Shelter	129
Northern Westchester Shelter	Shelter	60

## Appendix C

### 2003 Average Annual Length of Stay by Individual Program

AgencyName	Program Type	Annual Length of Stay
Ohel Children's Home & Family Services	Safe Dwelling	131
Opportunities for Otsego	Safe Dwelling	30
Orange County Safe Homes Project	Shelter	32
Oswego County Opportunities	Program	11
Project Return Foundation	Program	60
Putnam/Northern Westchester Women's Resource Cente	Shelter	46
Retreat	Shelter	40
Rockland Family Shelter	Shelter	68
Rural Opportunities	Safe Dwelling	15
Safe Horizon - Project Oasis	Safe Dwelling	107
Safe Horizon - Project Oasis Safe Home	Safe Home	84
Safe Horizon - Sage House II	Shelter	83
Safe Horizon - Lotus House	Shelter	80
Safe Horizon - Ivy House I	Shelter	115
Safe Horizon - Ivy House II	Shelter	113
Safe Horizon - Prelude	Shelter	92
Safe Horizon - Willow House	Shelter	79
Salvation Army of Elmira	Shelter	11
Salvation Army of Jamestown	Program	14
Sanctuary for Families	Safe Dwelling	127
Sanctuary for Families	Safe Dwelling	89
Sanctuary for Families	Safe Dwelling	110
Sanctuary for Families	Safe Home	0
Sanctuary for Families at Rosa Parks Place	Shelter	100
SOS Shelter	Shelter	13
St. Lawrence Valley Renewal House	Safe Dwelling	15
St. Lawrence Valley Renewal House	Safe Home	0
Steuben Church People Against Poverty	Program	15
Suffolk County Coalition Against Domestic Violence	Shelter	27
Tompkins County Task Force for Battered Women	Safe Dwelling	24
Unity House of Troy	Shelter	29
Urban Resource Institute - Urban Women's Retreat	Shelter	97
Urban Resource Institute - Urban Women's Safe Haven	Shelter	89
Urban Resource Institute - Urban Women's New Beginnings	Shelter	116
Vera House	Program	22
Vera House - North	Safe Dwelling	40
Victim Resource Center of the Fingerlakes	Safe Dwelling	14
Victim's Assistance Center of Jefferson County	Program	5
Violence Intervention Program	Safe Dwelling	160
Volunteers of America -- Greater New York	Shelter	95
Volunteers of America -- Greater New York	Safe Dwelling	72
Wyoming County Community Action	Safe Dwelling	10
Wyoming County Community Action	Safe Home	0
YWCA of Cortland, New York	Safe Dwelling	19
YWCA of Dutchess County, New York	Safe Home	2
YWCA of Genesee County	Safe Dwelling	23
YWCA of Niagara	Safe Dwelling	19
YWCA of Schenectady	Shelter	19
YWCA of the Mohawk Valley - Hall House	Program	20
YWCA of the Mohawk Valley	Safe Dwelling	24

## *Appendix D*

### *Transitional Housing Programs, 2003*

Agency Name	Total Bed Capacity	Admissions		Destination of Families Discharged
		Adult	Child	
Brighter Tomorrows	26	15	34	4-B, 4-C, 2-D, 4-H
Grace Smith House	15	11	20	1-A, 3-B, 2-C, 1-D, 1-F, 3-I
Help Social Services	181	104	177	100-B, 10-F, 5-H, 7-I
Jefferson County Women's Center	40	5	11	2-B
Safe Horizon, Inc.	28	19	23	14-B, 1-C, 4-F, 1-G, 3-I
Sanctuary for Families	56	96	122	108-B, 5-C, 8-F, 1-G, 1-H, 7-I
Unity House of Troy	12	1	0	2-B, 1-C, 1-G, 1-H
Urban Center for Change	117	53	90	65-B, 3-F, 3-H, 5-I

**Destination Codes:**

A - Living independently in home abuser vacated  
 B - Living independently in new location  
 C - Living with family or friends  
 D - Returned to batterer  
 E - To another emergency DV residential program

F - To homeless shelter  
 G - To another transitional housing program  
 H - Other  
 I - Destination unknown

## Appendix E

### 2003 Annual Per Diem Rate by Individual Program\*

Agency Name	Program Type	Per Diem Rates
A New Hope Center, Inc.	Safe Dwelling	\$64.45
A New Hope Center, Inc.	Safe Home	\$28.21
ACCORD Corporation	Safe Dwelling	\$64.45
ACCORD Corporation	Safe Home	\$28.74
Allen Women's Resource Center	DV Shelter	\$99.92
Alternatives for Battered Women, Inc.	DV Shelter	\$72.67
Behavioral Health Services North - Clinton	Safe Dwelling	\$64.45
Behavioral Health Services North - Essex	Safe Dwelling	\$64.45
Brighter Tomorrows	DV Program	\$86.08
Catholic Charities of Saratoga, Warren and Washington Counties	Safe Dwelling	\$70.94
Catholic Family & Children's Services of Herkimer	Safe Dwelling	\$69.32
Catholic Family & Community Services of Montgomery	Safe Dwelling	\$51.76
Cattaraugus Community Action	Safe Dwelling	\$64.20
Cayuga/Seneca Community Action Agency	Safe Dwelling	\$64.45
Center for the Elimination of Violence in the Family	Safe Home	\$42.24
Center for the Elimination of Violence in the Family - Women's Survival Space	DV Shelter	\$82.55
Center for the Elimination of Violence in the Family - Women's Safe Start	DV Shelter	\$77.87
Chances & Changes, Inc.	DV Shelter	\$86.88
Chenango County Catholic Charities	Safe Dwelling	\$70.94
Chenango County Catholic Charities	Safe Home	\$28.74
Children & Families Services of Erie County - Haven House	DV Shelter	\$68.11
Children & Families Services of Erie County - Haven House	Safe Home	\$35.23
Columbia-Greene Community Action - Columbia County	DV Shelter	\$82.52
Columbia-Greene Community Action - Greene County	DV Shelter	\$86.88
Community Action Agency of Franklin County (COMLINKS)	Safe Dwelling	\$70.94
Community Action Agency of Franklin County (COMLINKS)	Safe Home	\$28.74
Community Action Commission to Help the Economy (CACHE)	Safe Dwelling	\$64.45
Community Services for the Developmentally Disabled	Safe Dwelling	\$105 **
Delaware Opportunities, Inc.	Safe Dwelling	\$64.45
Domestic Violence Services, Inc.	Safe Dwelling	\$70.94
Equinox	DV Shelter	\$86.54
Family & Children's Service of Niagara	Safe Dwelling	\$61.12
Family & Community Services of Schoharie County	Safe Dwelling	\$70.94
Family Counseling Center of Fulton County	Safe Dwelling	\$65.82
Family Counseling Service of the Finger Lakes	Safe Home	\$28.74
Family of Woodstock, Inc.	DV Shelter	\$86.88
Food First Family Project	DV Shelter ( 2 )	\$77.87
Grace Smith House, Inc. - Northeast	DV Shelter	\$86.88
Grace Smith House, Inc. - Poughkeepsie	DV Shelter	\$86.88
Help Haven	DV Shelter	\$77.87
Help Haven	Safe Dwelling	\$72.60
Henry Street Settlement	DV Shelter	\$74.69
Jewish Board of Family & Children's Services, Inc. - Transition Center	Safe Dwelling	\$73.01
Jewish Board of Family & Children's Services, Inc. - Genesis	DV Shelter	\$77.87
Jewish Board of Family & Children's Services, Inc. - Horizons	DV Shelter	\$77.52
Lewis County Opportunities, Inc.	Safe Dwelling	\$64.45
Liberty Resources, Inc.	Safe Dwelling	\$59.57
My Sisters' Place, Inc. - Mamaroneck	DV Shelter	\$80.31
My Sisters' Place, Inc. - Yonkers	DV Shelter	\$82.32
Nassau County Coalition Against Domestic Violence	DV Shelter	\$86.88
New York Asian Women's Center	DV Shelter ( 2 )	\$96.12
New York Asian Women's Center	Safe Dwelling	\$74.78
New York Asian Women's Center	Safe Home	\$74.78

\*\* Includes SSI

## Appendix E

### 2003 Annual Per Diem Rate by Individual Program\*

Agency Name	Program Type	Per Diem Rates
Northern Westchester Shelter	DV Shelter	\$86.88
Ohel Children's Home and Family Services	Safe Dwelling	\$73.08
Opportunities for Otsego, Inc.	Safe Dwelling	\$70.94
Orange County Safe Homes Project, Inc.	Safe Home	\$28.74
Orange County Safe Homes Project, Inc.	DV Shelter	\$82.32
Oswego County Opportunities, Inc.	DV Program	\$86.88
Park Slope	Safe Dwelling	\$73.08
Park Slope	Safe Home	\$42.24
Project Return Foundation, Inc.	DV Program	\$77.87
Putnam/Northern Westchester Women's Resource Center	DV Shelter	\$86.88
Retreat, The	DV Shelter	\$86.88
Rockland Family Shelter	DV Shelter	\$86.88
Rural Opportunities, Inc.	Safe Dwelling	\$70.94
Safe Horizon, Inc.	Safe Dwelling	\$73.08
Safe Horizon, Inc.	Safe Home	\$42.24
Safe Horizon, Inc. - Lotus House	DV Shelter	\$77.87
Safe Horizon, Inc. - Prelude (S.I Oasis)	DV Shelter	\$77.87
Safe Horizon, Inc. - Willow House	DV Shelter	\$77.87
Safe Horizon, Inc. - Sage House II	DV Shelter	\$77.87
Safe Horizon, Inc. - Ivy I	DV Shelter	\$77.87
Safe Horizon, Inc. - Ivy II	DV Shelter	\$77.87
Salvation Army of Jamestown, The	DV Program	\$75.24
Salvation Army Safehouse of Elmira, The	DV Shelter	\$86.88
Sanctuary for Families	Safe Dwelling	\$73.08
Sanctuary for Families	Safe Home	\$42.24
Sanctuary for Families	DV Shelter	\$96.12
S.O.S. Shelter	DV Shelter	\$84.94
St. Lawrence Valley Renewal House	Safe Dwelling	\$64.45
St. Lawrence Valley Renewal House	Safe Home	\$28.74
Steuben Church People Against Poverty, Inc.	DV Program	\$86.88
Suffolk County Coalition Against Domestic Violence	DV Shelter	\$86.88
Tompkins County Task Force for Battered Women	Safe Dwelling	\$70.94
Tompkins County Task Force for Battered Women	Safe Home	\$28.74
Unity House of Troy	DV Shelter	\$86.88
Urban Resource Institute	DV Shelter ( 3 )	\$77.87
Vera House, Inc.	Safe Dwelling	\$70.94
Vera House, Inc.	DV Program	\$86.88
Victim Resource Center of the Finger Lakes	Safe Dwelling	\$64.45
Victim's Assistance Center of Jefferson County	DV Program	\$86.88
Violence Intervention Program	Safe Dwelling	\$68.36
Volunteers of America	DV Shelter	\$77.87
Volunteers of America	Safe Dwelling	\$73.08
Wyoming County Community Action	Safe Dwelling	\$70.94
Wyoming County Community Action	Safe Home	\$35.23
YWCA of Cortland	Safe Dwelling	\$57.29
YWCA of Dutchess	Safe Home	\$28.74
YWCA of Genesee County DV Project	Safe Dwelling	\$70.94
YWCA of Niagara/Lockport	Safe Dwelling	\$70.94
YWCA of Mohawk Valley Hall House	DV Program	\$86.88
YWCA of Mohawk Valley	Safe Dwelling	\$70.94
YWCA of Schenectady	DV Shelter	\$86.88

\* Rates shown for programs operating in *New York City* cover July 2002 through June 2003. Rates for programs operating in the Rest of State cover the calendar year 2003.

\*\* Includes SSI